

MINUTES OF THE
MISSISSIPPI ELECTRONIC GOVERNMENT OVERSIGHT COMMITTEE
FEBRUARY 18, 2025

COMMITTEE MEMBERS PRESENT:

MS Department of Information Technology Services	Stephanie Hedgepeth
MS Department of Public Safety	Clay Johnston, Chair
MS Department of Finance and Administration	Gilda Reyes
MS Department of Revenue	Mickey Yates
MS Office of the Secretary of State	Daniel Jordan, Vice-Chair
MS Office of the State Auditor	Tom Chain

OTHERS PRESENT:

MS Department of Finance and Administration	Joanna Ragan
MS Department of Information Technology Services	Kevin Gray
MS Department of Information Technology Services	Matthew Henry
MS Department of Information Technology Services	LaTonya Kirkland
MS Department of Information Technology Services	Renee Murray
MS Department of Information Technology Services	Steve Patterson
MS Department of Information Technology Services	Debbie Parker
MS Department of Information Technology Services	Hailey Tucker
MS Office of the State Treasurer	Kurt Turner
Tyler	Thomas Allen
Tyler	David Campbell
Tyler	Amanda Green
Tyler	Laura Walker
Tyler	Tina Wells

Mr. Clay Johnston called the meeting to order.

Mr. Clay Johnston called for a motion to approve the minutes of the December 17, 2024, meeting if no changes were needed. Mr. Daniel Jordan made the motion to accept the minutes as presented. The motion was seconded by Mr. Mickey Yates and passed with none opposed.

Mr. Clay Johnston gave an update on the Transition to the Standard Payment Process for the Mississippi Department of Wildlife, Fisheries and Parks (Hunt/Fish and Parks) and presented a 30-day temporary waiver of the EOC fee to the Department of Wildlife Fisheries and Parks for hunt/fish licensing system along with the parks and reservation system.

Mr. Clay Johnston called for a motion to approve the request for the hunt/fish licensing system. Mr. Daniel Jordan made the motion to approve, and the motion was seconded by Mr. Mickey Yates. The request was passed with one opposed.

Mr. Clay Johnston called for a motion to approve the request for the parks and reservation system. Mr. Mickey Yates made the motion to approve, and the motion was seconded by Mr. Daniel Jordan. The request was passed with one opposed.

Ms. Tina Wells presented the Portal Highlights and Current Projects portion of the EOC reports:

- **MAMA: Celebrating one year of success**
 - 31,000 service directory views
 - Mobile devices account for 66% of service access

- **Mississippi Outdoor Stewardship Trust Website**
 - Funding Awareness: Explore creating a website to increase visibility of funding opportunities for outdoor recreation and conservation projects
 - Streamlined Access: Provide a centralized platform for easy access to application guidelines, eligibility, and resources for applicants
 - Broader Reach: Expand the reach of the Outdoor Stewardship Trust Fund to state agencies, counties, municipalities, and nongovernmental entities
 - Project Support: Enhance the support of outdoor stewardship projects by offering a user-friendly online presence for applicants

- **Horizon Interactive Awards**
 - Gold Award
 - MS.Gov
 - MS.Gov Connect Mobile App
 - Silver Award
 - Office of the State Auditor Website
 - Board of Pharmacy PMP Website
 - Department of Child Protection Services Website
 - Bronze Award
 - Department of Rehabilitation Services Website

- **Mississippi Arts Commission Website**
 - Efficient CMS: Implement a flexible, user-friendly content management system to streamline site updates and maintenance
 - Reliable Hosting: Ensure consistent uptime and optimal performance with dependable hosting solutions
 - Hands-On Support: Provide dedicated support for troubleshooting, regular updates, and continuous site optimization
 - Scalable Solution: Build a robust, scalable website that adapts to growth and enhances overall user experience

- **Department of Environmental Quality**
 - Websites: Design, development, and hosting of custom or no-cost template websites
 - Chatbots: Ensures that users can easily navigate and utilize government services, improving resident satisfaction
 - Augmented Field Operations: Highly configurable mobile platform for all field operations including inspections, investigations, audits, and surveys

- **Mississippi State Board of Licensure**
 - Website Modernization Create a new website design to support licensing, compliance, and communication for medical professionals in Mississippi.
 - Easy access to licensing information, forms, and FAQs
 - Centralized resource hub for healthcare professionals and partners

- **Mississippi Department of Health Licensure Division QuickPay Solution**
 - Ambulatory Surgery Centers
 - Home Health Agencies
 - Nursing Homes
 - Hospice Facilities
 - Intermediate Care Facilities for individuals with intellectual disabilities

Ms. Wells presented the fiscal reports covering activities since the last meeting and fiscal year-to-date transactional metrics.

Ms. Wells discussed the status of projects in development and presented the following projects for Prioritization Approval:

PROJECT	AGENCY	QUEUE STATUS	TYPE OF SERVICE	FUNDING MODEL	SCORE
Market Bulletin Payment Processing	Agriculture and Commerce, Department of	Waiting EOC Approval	Payment Only	Self-Funded	9
MDES Generative AI Chatbot	Employment Security, Mississippi Department of	Waiting EOC Approval	Application	T&M	14
MOSTF Custom Website	Finance and Administration, Mississippi Department of	Waiting EOC Approval	Website	T&M	13

Mr. Clay Johnston entertained a motion to approve the project queue. Mr. Daniel Jordan moved that the projects presented for prioritization and approval be approved. The motion was seconded by Mr. Mickey Yates. The motion passed with none opposed.

Mr. David Campbell presented the Overview of Portal Security and Infrastructure. Uptime for calendar year since December 1, 2024, was 99.99% with FYTD is 99.99%.

Mr. David Campbell gave a review of the PCI Compliance. The PCI DSS 4.0 became effective on April 1, 2024. Agencies will be required to complete scans for any services connected to the CCP and scans must be performed quarterly to remain in compliance.

Ms. Tina Wells reviewed the Queue Scoring Methodology.

The next meeting is scheduled for April 15, 2025.

Mr. Clay Johnston made a motion that the meeting be adjourned. Mr. Mickey Yates seconded, and the motion was approved with none opposed. The meeting was adjourned.

Clay Johnston, Chair

Daniel Jordan, Vice-Chair