

MINUTES OF THE  
MISSISSIPPI ELECTRONIC GOVERNMENT OVERSIGHT COMMITTEE  
OCTOBER 15, 2024

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COMMITTEE MEMBERS PRESENT:

MS Department of Information Technology Services  
MS Department of Public Safety  
MS Department of Finance and Administration  
MS Department of Revenue  
MS Office of the Secretary of State

Stephanie Hedgepeth  
Clay Johnston, Chair  
Gilda Raiz  
Mickey Yates  
Daniel Jordan, Vice-Chair

OTHERS PRESENT:

MS Department of Finance and Administration  
MS Department of Information Technology Services  
MS Department of Information Technology Services  
MS Department of Information Technology Services  
MS Department of Information Technology Services  
MS Office of the State Treasurer  
Tyler Technologies  
Tyler Technologies  
Tyler Technologies  
Tyler Technologies  
Tyler Technologies  
MS Department of Wildlife, Fisheries and Parks  
MS Department of Wildlife, Fisheries and Parks  
MS Department of Wildlife, Fisheries and Parks  
MS Department of Wildlife, Fisheries and Parks  
The Clay Firm

Joanna Ragin  
Kevin Gray  
LaTonya Kirkland  
Renee Murray  
Brian Norwood  
Kurt Turner  
David Campbell  
Raghul Manoharan  
Amanda Green  
Laura Walker  
Jamey Elkin  
Tina Wells  
Curtis Thornhill  
Jason Thompson  
Michael McRae  
Brian Ferguson  
Karen Newman

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Mr. Clay Johnston called the meeting to order.

Mr. Clay Johnston called for a motion to approve the minutes of the September 26, 2024, meeting if no changes were needed. Mr. Daniel Jordan made the motion to accept the minutes as presented. The motion was seconded by Mr. Mikey Yates and passed with none opposed.

The Mississippi Department of Wildlife, Fisheries and Parks presented two updates.

- Update Regarding the Request for a Permanent Waiver of the EOC fee for the Mississippi Department of Wildlife, Fisheries and Parks' Hunt/Fish System as tabled at the September 26, 2024, Meeting.
- Update Regarding Transition to the Standard Payment Process or Presentation of a Request for a Permanent Waiver for the Mississippi Department of Wildlife Fisheries and Parks' Parks Reservation System.

Ms. Tina Wells presented the Portal Highlights and Current Projects portion of the EOC reports:

### Banking and Consumer Finance Assessments

- Key Achievements:
  - Leveraged QuickPay Platform: Successfully implemented and deployed the payment solution in time for the September assessment deadline.
    - Process Improvement: Transitioned from manual wire transfers to seamless direct disbursement into the state account.
    - Impact: Collected over \$2.6 million in bank assessments within the first week of launch.

The Mississippi State Department of Health launched a new healthy mobile app that empowers Mississippians with real-time health alerts, appointment booking, and personalized health tips.

This Mississippi Department of Corrections was honored with a silver award for its website in the 19th Annual w3 Awards, marking this the fourth recognition the website has received in 2024.

### MEMA Emergency Preparedness

The Mississippi Emergency Management Agency encouraged Mississippians to prepare for severe weather, power outages, and potential evacuations ahead of Hurricane Francine.

Key Highlights:

- September 2024 Downloads: 1,996 (highest since launch)
- September 2023 Downloads: 97
- Growth: Significant year-over-year increase driven by targeted outreach and visibility

2024 WebAward Winners:

- Outstanding Website - ITS Website
- Standard of Excellence MS.GOV
- Standard of Excellence - Department of Corrections Website

Ms. Wells presented the fiscal reports covering activities since the last meeting and fiscal year-to-date transactional metrics.

|  | FY 2025         |                 |                 |                 |
|--|-----------------|-----------------|-----------------|-----------------|
|  | JUL             | AUG             | SEPT            | FISCAL YTD      |
| Total Bulk Processed (Non-Payment Engine)    | \$1,719,382.00  | \$1,631,188.00  | \$1,478,268.00  | \$4,828,838.00  |
| Total Interactive Processed (Payment Engine) | \$12,938,345.12 | \$12,525,053.88 | \$20,277,950.45 | \$45,741,349.45 |

Ms. Wells discussed the status of projects in development and presented the following projects for Prioritization Approval:

| PROJECT                                  | AGENCY   | TYPE OF SERVICE | FUNDING MODEL | SCORE |
|--|--|-----------------|---------------|-------|
| MCCB Website Redesign                    | Community & Junior Colleges, Mississippi State Board for | Website         | T&M           | 9     |
| MDES Custom Website                      | Employment Security, Mississippi Department of           | Website         | T&M           | 11    |
| MEMA Generative AI Chatbot               | Emergency Management Agency, Mississippi                 | Application     | T&M           | 17    |
| MSDH Boil Water Notice Application       | Health, Department of                                    | Application     | T&M           | 13    |
| MSDH Human Resources Management Solution | Health, Department of                                    | Application     | T&M           | 5     |
| MSDH MedCann Mobile Application          | Health, Department of                                    | Mobile          | T&M           | 13    |

Mr. Clay Johnston entertained a motion to approve the project queue. Mr. Mickey Yates moved that the projects presented for prioritization and approval be approved. The motion was seconded by Mr. Daniel Jordan. The motion passed with none opposed.

Mr. David Campbell presented the Overview of Portal Security and Infrastructure. Uptime for calendar year 2024 was 99.97%. The disaster recovery exercise was successfully completed on 07/29/2024. Mr. Campbell reported that all security patches for Windows and Linux are completed one to two weeks prior to Production Security patching.

Mr. David Campbell presented the PCI Compliance update. The PCI DSS 4.0 became effective on April 1, 2024. Agencies will be required to complete scans for any services connected to the CCP and scans must be performed quarterly to remain in compliance.

The next meeting is scheduled for December 17, 2024.

Mr. Mickey Yates made a motion that the meeting be adjourned. Mr. Daniel Jordan seconded, and the motion was approved with none opposed. The meeting was adjourned.

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Clay Johnston, Chair

*Daniel Jordan*

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Daniel Jordan, Vice-Chair