

MINUTES OF THE
MISSISSIPPI ELECTRONIC GOVERNMENT OVERSIGHT COMMITTEE
DECEMBER 17, 2024

COMMITTEE MEMBERS PRESENT:

MS Department of Information Technology Services	Stepanie Hedgepeth
MS Department of Public Safety	Clay Johnston, Chair
MS Department of Finance and Administration	Gilda Reyes
MS Department of Revenue	Mickey Yates
MS Office of the State Auditor	Tom Chain

OTHERS PRESENT:

MS Department of Finance and Administration	Joanna Ragan
MS Department of Information Technology Services	Kevin Gray
MS Department of Information Technology Services	LaTonya Kirkland
MS Department of Information Technology Services	Renee Murray
MS Department of Information Technology Services	Debbie Parker
Tyler	David Campbell
Tyler	Raghul Manoharan
Tyler	Marla Vickers
Tyler	Chris Neff
Tyler	Amanda Green
Tyler	Laura Walker
Tyler	Jamey Elkin
Tyler	Tina Wells
MS Department of Wildlife, Fisheries and Parks	Curtis Thornhill
MS Department of Wildlife, Fisheries and Parks	Jason Thompson
MS Department of Wildlife, Fisheries and Parks	Michael McRae
MS Department of Wildlife, Fisheries and Parks	Brian Ferguson
MS Department of Wildlife, Fisheries and Parks	Drew Malone
House of Representatives Chairman	Rep. Scott Bounds
The Clay Firm	Karen Newman

Mr. Clay Johnston called the meeting to order.

Mr. Clay Johnston called for a motion to approve the minutes of the October 15, 2024, meeting if no changes were needed. Mr. Mickey Yates made the motion to accept the minutes as presented. The motion was seconded by Ms. Stephanie Hedgepeth and passed with none opposed.

Update on Wildlife's Park Project to Move to the State's Payment Processing Engine – Mr. Jason Thompson, Mr. Michael McRae, and Mr. Keith Harkins, Mississippi Department of Wildlife, Fisheries, and Parks

Ms. Tina Wells presented the Portal Highlights and Current Projects portion of the EOC reports:

MSSC Online Payments for CLE Credits

- **Partnership:** Tyler MS collaborated with the Mississippi Supreme Court (MSSC) to launch online payments for the Online Continuing Education Platform.
- **Key Initiative:** Prioritized by the Chief Justice, this initiative streamlines payments and access to Continuing Legal Education (CLE) credits for attorneys.
- **Impact:** Serves 8,000–10,000 attorneys annually, modernizing the process for state-mandated CLE hours.
- **Improvement:** Replaces a manual, cash/check/money order system with a more efficient, accessible solution for the legal community statewide.

Enhancing Invoicing for MSDH Public Health Laboratory

- **Collaboration:** Tyler MS met with the Mississippi Public Health Laboratory (MPHL) to explore an invoicing solution for the Drinking Water State Revolving Loan Fund.
- **Solution:** QuickPay, Tyler MS' web-based platform, would streamline MPHL's invoicing process, replacing paper invoices and check payments.
- **Key Benefits:**
 - Enables electronic invoicing and payment processing
 - Reduces manual handling and paperwork
 - Offers flexible payment options
- **Outcome:** A more efficient, cost-effective solution for MPHL and its customers.

Tyler MS & MSDH: Modernizing FOIA Request Management

- **Collaboration:** Tyler MS met with the Mississippi State Department of Health (MSDH) Data Modernization Division in October to explore solutions for managing Freedom of Information Act (FOIA) requests.
- **Proposed Solution:** A cloud-based platform offering:
 - Customizable workflows
 - Automated notifications o Integrated payment processing
 - Comprehensive reporting capabilities
- **Advanced Analytics:** Option to incorporate Tyler's Data and Insight's platform for enhanced data analytics.
- **Next Steps:** Tyler MS is continuing discussions with MSDH to identify the best approach for moving forward.

Enhancing Website Accessibility

- Tyler MS has worked with the Mississippi Department of Rehabilitation Services (MDRS) to enhance the agency's website, focusing on accessibility improvements for all users.

DPS Secure MVR Monitoring & Alerting Service

- **Key Features:**
 - Allows subscribers to monitor driver license changes, including status, credentials, endorsements, restrictions, and citations
 - Alerts sent within 24 hours of any changes
- **Key Benefits:**
 - **Enhanced Compliance:** Helps employers stay compliant with licensing regulations, reducing the risk of costly violations
 - **Reduced Liability:** Minimizes the chance of employing improperly licensed drivers, safeguarding against legal and financial risks
 - **Improved Safety:** Prevents out-of-service drivers, especially in remote locations, ensuring safer roadways for all Mississippians
 - **Operational Efficiency:** Streamlines monitoring, allowing for quicker responses and better risk management

Ms. Wells presented the fiscal reports covering activities since the last meeting and fiscal year-to-date transactional metrics.

Ms. Wells discussed the status of projects in development and presented the following projects for Prioritization Approval:

PROJECT	AGENCY	TYPE OF SERVICE	FUNDING MODEL	SCORE
Market Bulletin Payment Processing	Agriculture and Commerce, Department of	Payment Only	Self-Funded	9

PROJECT	LOCALITY	TYPE OF SERVICE	FUNDING MODEL	SCORE
Rolling Fork, MS Template Website	Town of Rolling Fork	Website	No Cost	13

Mr. Clay Johnston entertained a motion to approve the project queue. Mr. Mikey Yates moved that the projects presented for prioritization and approval be approved. The motion was seconded by Ms. Stephanie Hedgepeth. The motion passed with none opposed.

Program Update and Review of Financials and Transactional Analysis – Mr. Chris Neff and Ms. Marla Vickers of Tyler Technologies.

The next meeting is scheduled for February 18, 2025, at 1:30 pm.

Mr. Mikey Yates made a motion that the meeting be adjourned. Ms. Stephanie Hedgepeth seconded, and the motion was approved with none opposed. The meeting was adjourned.

Clay Johnston, Chair

Daniel Jordan
Daniel Jordan, Vice-Chair